

**Maryland Office of People's Counsel**  
**ALERT**  
***Revised FY 2017 OPC Resource Guides***  
***Are Available***

***See Revised Lifeline Assistance***  
***New Rules as of December 1, 2016***  
***An OPC Lifeline Consumer Guide will be available soon***

The revised OPC Resource Guides are now available. We have updated the Guides for Baltimore City and each county. If you work with constituents, clients or households with utility bill issues, these Guides should be helpful to you. The Resource Guides offer information on utilities, energy assistance programs (government and private), energy efficiency programs, tax credit programs, telephone assistance programs, housing and mortgage assistance programs and more.

Please visit our website at [www.opc.maryland.gov](http://www.opc.maryland.gov) to view or download a copy of the Guide for your area. We encourage you to share this with other organizations and agencies that work with households in need in your communities.

If you would like a PDF or hard copy of the guide, please send an e-mail at [despina.sarioglou@maryland.gov](mailto:despina.sarioglou@maryland.gov) , or call 410-767-8150 (1-800-207-4055) and ask to speak with Despina.

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