

**Maryland Office of People's Counsel**  
**ALERT**  
***Revisions to FY 2017 OPC Resource Guides***

OPC has made two important revisions to our Resource Guides.

**All Guides – Medical Certifications**

The Public Service Commission agreed with OPC and has added physician assistants to the categories of professionals who may sign medical certifications of serious illness or reliance on life-support equipment. This means that a certification can be signed by a physician, certified nurse practitioner or physician assistant.

**Baltimore City Guide – Water Bill Assistance**

We have added information on several City programs to assist eligible Baltimore City residents with water bills. These include:

- ✓ Low-Income Water Assistance
- ✓ Hardship Exemptions
- ✓ Senior Citizen Discount Payment Plans
- ✓ Medical Exemptions

Please visit our website at [www.opc.maryland.gov](http://www.opc.maryland.gov) to view or download a copy of the Guide for your area. We encourage you to share this with other organizations and agencies that work with households in need in your communities.

If you would like a PDF or hard copy of the guide, please send an e-mail at [despina.sarioglou@maryland.gov](mailto:despina.sarioglou@maryland.gov) , or call 410-767-8150 (1-800-207-4055) and ask to speak with Despina.

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