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February 9, 2011

Terry J. Romine, Executive Secretary  
Public Service Commission  
Of Maryland  
6 St. Paul Street, 16<sup>th</sup> Floor  
Baltimore, Maryland 21202

**Re: Case No. 9228**

Dear Ms. Romine:

Enclosed please find an original and seventeen (17) copies of Petition of the Office of People's Counsel for Clarification and an Order Directing the Investor-Owned Utilities to Correct Erroneous Information on Bills and Web Sites and Request for Expedited Review in the above-referenced case. A copy has been provided to all parties of record.

The Office of People's Counsel requests that the Commission set a hearing for this matter as soon as possible in order to correct erroneous and out-of-date information on Standard Offer Service Pricing that is appearing on utility bills and websites.

If you have any questions, please do not hesitate to contact me.

Sincerely,

*/electronic signature/*

William F. Fields  
Senior Assistant People's Counsel

WFF/mcm

cc: All Parties of Record

**BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF MARYLAND**

IN THE MATTER OF A REVIEW	*	
OF THE PRICE TO COMPARE	*	
PUBLISHED BY THE MARYLAND	*	CASE NO. 9228
INVESTOR-OWNED ELECTRIC	*	
UTILITIES	*	

**PETITION OF THE OFFICE OF PEOPLE’S COUNSEL FOR CLARIFICATION AND  
AN ORDER DIRECTING THE INVESTOR-OWNED UTILITIES TO CORRECT  
ERRONEOUS INFORMATION ON BILLS AND WEB SITES  
AND REQUEST FOR EXPEDITED REVIEW**

Pursuant to Sections 2-204(a)(3), 2-112 and 2-113 of the Public Utilities Article (2010) the Office of People’s Counsel (“OPC”) hereby files a Petition seeking 1) clarification of the Commission’s earlier order in this matter, 2) an order directing the investor-owned utilities to correct erroneous standard offer service (“SOS”) pricing information on bills and websites, and 3) expedited review of this petition.

**I. Background**

On April 13, 2010, the Commission initiated this proceeding to review the “Price to Compare” (“PTC”) information published by the investor-owned utilities (“IOUs”). After the filing of comments by numerous parties and a hearing on June 1, 2010, the Commission issued Order No. 83423 on June 24, 2010. In Order No. 83423, the Commission ordered the IOUs to replace the current PTC message on their bills with “SOS Pricing Information” using form language contained in the order. The “SOS Pricing Information” language states the current price for SOS, the future price for SOS and the dates for when that price will be charged, and a statement informing customers of the date after which the SOS price has not been set. Also, the “SOS Pricing Information” language includes the statement that the “weighted average price for Standard Offer Service electricity will be x.x cents through [date].” Further, the Commission

required the IOUs to file by August 2, 2010 1) a description of pricing information available on the utility's website at that time and a description of any additional information that would be published to conform with the new "SOS Pricing Information" language, and 2) information on the costs or other implications of including twelve months of customers' usage on bills.<sup>1</sup>

The IOUs made the required filings on August 2, 2010. The filings were discussed on September 1, 2010, and the Commission issued letters to the IOUs noting the filings.

## **II. Petition**

In Order No. 83423, the Commission found that the PTC that appeared on customers' bills was no longer "providing a helpful apples-to-apples point of comparison for offers from alternative suppliers..." Order No. 82423 at p. 1. Instead, the PTC was "confusing, can be misleading, and will often be dated." *Id.* In order to give customers more accurate information on SOS pricing, the Commission directed the IOUs to remove the "Price to Compare" terminology and replace it with "(1) the current and known future SOS prices, properly labeled and with effective dates; (2) the date beyond which SOS prices are unknown; and (3) a weighted average of known SOS prices, with the dated through which that average is effective." *Id.* The Commission provided the following language for labeling the "SOS Pricing Information:"

[Supply] Price Comparison Information:  
The current price for Standard Offer Service electricity is x.x cents/kWh, effective through [date]. Standard Offer Service electricity will cost x.x cents/kWh beginning on [date] through [date]. The price of Standard Offer Service electricity after [date] has not yet been set. The weighted average price of Standard Offer Service electricity will be x.x cents through [date].

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<sup>1</sup> PEPCO and AP currently print such information on their bills. See Exhibits HGM 8 and HGM 11. BGE and Delmarva do not print prior usage information on their bills. See Exhibits HGM 2 and HGM 6.

*Id.* at p. 11.

Further, the Commission directed “the IOUs to update this information as soon as possible after new residential SOS procurements and to provide this same SOS price information on their websites.” *Id.* at p. 1-2. The Commission also found that “the IOUs should provide more detailed SOS pricing information on their websites, and we direct them to submit proposed templates and formats for review.” *Id.* at p. 2.

The Commission’s directives in Order No. 83423 have not ensured that customers are receiving the clear, accurate, and timely information that the Commission intended them to receive. As described below, some of the utilities’ bills are still not providing updated and accurate information on SOS prices. Further, information on some of the utility websites is also not accurate and does not clearly relay SOS pricing information to customers.

Attached to this Petition is the Affidavit of Harold G. Muncy On Behalf Of The Office Of People’s Counsel (“Muncy Affidavit”). Mr. Muncy is an OPC employee who has responsibility for compiling the chart published by OPC of utility SOS prices and retail offers being made to residential customers. Muncy Affidavit, p. 3. In his affidavit, Mr. Muncy describes the process he uses to compile both the utility SOS rates and the retail supply offers that are included in the chart. *Id.* at p. 5. Mr. Muncy also describes the current state of SOS pricing information available to residential customers on their bills and on the IOUs websites. *Id.* at pp. 6-9.

The exhibits provided with Mr. Muncy’s affidavit demonstrate that the SOS pricing information found on customers’ bills and the IOUs websites contain inaccurate and outdated information. Also, some of the IOUs have not altered their websites to comply with the Commission’s directive in Order No. 83423 to remove the term “Price to Compare” from their

websites and use the language provided in that order in the descriptions of SOS pricing on the websites.

For example, Exhibit HGM 8 is a copy of a bill issued by Potomac Electric Power Company (“PEPCO”) on January 21, 2011. The bill uses the form language prescribed by Order No. 83423 and accurately states that the “current price for Standard Offer Service electricity is 10.36 cents/kwh, effective through May 31, 2011.” However, the bill language then states that “The price of Standard Offer Service electricity after May 31, 2011 has not been set.” This statement is not true. Residential SOS rates for summer 2011 were set after the request for proposal (“RFP”) process held by the IOUs in October 2010. In fact, Pepco currently has SOS rates for this period in its tariff sheets. *See* Exhibit HGM 9.

The bill language then states that “The weighted average price of Standard Offer Service electricity will be 11.19 cents through May 31, 2011.” This figure appears to represent an average of the SOS price for summer 2010 and the current winter price. A historical weighted average price is useless and misleading to customers. Customers use SOS pricing information to weigh offers from suppliers for future electricity service. In order to make a “weighted average price” as accurate and useful as possible, it should be calculated as an average of the current price and the next known seasonal price in order to give customers an SOS price for the time frame that generally matches the time frame for a one-year contract offer. PEPCO’s current weighted average price should be an average of the current price of 10.36 cents/kwh and the price from its tariff for summer 2011, 9.64 cents per kwh. *See* Exhibit HGM 9 (the SOS price is the generation price of 9.163 cents/kwh plus the transmission rate of 0.474 cents/kwh (including the 2.0408 % gross receipts tax)). A simple average of these two numbers is 10.0 cents/kwh - over 1 cent/kwh or 12% lower than the number currently on bills being issued by PEPCO.

Current retail offers for one-year fixed prices contracts, with the exception of some renewable power offers, are below the weighted average price PEPCO should be displaying on its bills. However, a PEPCO customer reviewing this bill information could switch to a retail supplier thinking that there would be significantly more savings than the customer will also receive. Also, a customer could choose a green power offer at a rate below the “weighted average” published on PEPCO’s bill and think that they will get the green power and save money but will actually be paying more than SOS during that contract. Exhibits HGM 6 and 11 are copies of bills recently issued to residential customers of Delmarva Power and Light (“Delmarva”) and Allegheny Power. The SOS Pricing Information in these bills has the same deficiencies as the PEPCO bill.

There are also serious deficiencies in the information on SOS pricing on the IOUs’ websites. Exhibit HGM 7 is a print out of the “Price to Compare” page currently on PEPCO’s website. The page still uses the phrase “Price to Compare” and lists rates effective June 1, 2010. It appears that PEPCO has not made any of the changes to its website that it presented to the Commission in its August 2, 2010 filing. Exhibit HGM 4 is a printout of a similar page from the Delmarva website, and it contains the same problems as the PEPCO website.

Exhibit HGM 10 is a printout from the Allegheny Power website. These pages states that the price for SOS is not known after May 31, 2011. It also appears that the weighted average price shown has not been updated to use the summer 2011 price. While Allegheny has adopted the phrase “Generation Price Comparison Information,” it also uses the phrase “Price to Compare” in the text describing retail choice.

### **III. Request For Relief**

The misleading and incorrect information being provided to residential customers on SOS pricing as detailed in this Petition could result in customers making retail switching decisions based on incorrect assumptions about their future SOS prices. This is a harm to customers that is very hard to remedy once they have entered into contracts with suppliers. Therefore, the Commission should take immediate action to order the utilities to provide accurate information on their bills and updated and accurate information on their websites using language compliant with the Commission's order.

Despite the Commission's direction in Order No. 83423, the process of updating SOS pricing after an RFP process for wholesale SOS contracts still presents confusion and delay in providing accurate information for customers. To ensure that accurate information is provided to customers on a timely basis, the Commission should clarify its Order No. 83423 to provide clear deadlines and reporting of the utilities' actions in updating the SOS prices. OPC recommends the following structure for the process of updating web postings and bills after an RFP process for wholesale contracts for SOS power.

- **Within 1 week** after the Commission has held its bid week hearing and has allowed the contracts between the IOUs and the wholesale suppliers to become effective, the IOUs will file proposed tariff sheets with SOS rates for time periods for which the SOS price is known.<sup>2</sup>
- **At the same time** that the IOU files its proposed tariff pages, the IOUs will update their website to clearly state the proposed rate for the new time period and a new weighted average that includes the new time period. The IOUS will indicate that these new rates are tentative and pending final decision by the Commission.

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<sup>2</sup> This schedule may not apply to Allegheny Power for every RFP process because Allegheny Power, unlike the other IOUs, does not attempt to complete a portfolio for a time period with every RFP process.

- **Within 2 days** after the Commission approval of the proposed tariff pages for the new time period, the IOUs will begin using the new information on its bills and will update its website to indicate that the new rates are no longer tentative. (There may be a period of time in April and May when an extra sentence needs to be added to the standard language in Order No. 83423 because at that time the current SOS price will be the non-summer price and the prices for both the upcoming summer period (starting June 1) and the following non-summer period will be set. In April and May, the more useful weighted average for customers to see on their bills is the one for the upcoming summer and the following non-summer because that more closely corresponds to the service period for a new one-year contract from a retail supplier. When the RFP process is held in October, the non-summer period has already started. Therefore, the language in Order No. 83423 (when updated with the new rate information) is sufficient.)
- **Within 3 days** after the Commission approval of the proposed tariff pages for the new time period, the IOUs will make a filing with the Commission that includes copies of bills with updated SOS pricing information and copies of the revised web pages providing SOS pricing information.

The goal of this schedule is to ensure that customers will have available the most current information on SOS pricing available and to prevent a repeat of the current situation where customers are receiving inaccurate information on their bills and on utility websites.

#### **IV. Request For Expedited Review**

The Affidavit of Mr. Muncy and the exhibits attached to it demonstrate that the customers are now getting inaccurate and misleading information on SOS prices from both their bills and from some IOU websites. Therefore, OPC requests that the Commission set this matter for a hearing as soon as possible to correct that immediate problem. Clarification of Order No. 83423 to establish a procedure for updating bills and websites after an RFP process has occurred does not need as expedited a review but should be resolved prior to the RFP process scheduled for this April.

Continued for signature:

Respectfully submitted,

Paula M. Carmody  
People's Counsel

/electronic signature/  
Theresa V. Czarski  
Deputy People's Counsel

/electronic signature/  
William F. Fields  
Senior Assistant People's Counsel

February 9, 2011

Maryland Office of People's Counsel  
6 St. Paul Street, Suite 2102  
Baltimore, Maryland 21202  
410-767-8150

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 9th day of February, 2011, the foregoing Petition for Clarification and an Order Directing the Investor-Owned Utilities to Correct Erroneous Information on Bills and Web Sites and Request For Expedited Review was either hand-delivered, e-mailed or mailed first-class, postage prepaid to all parties of record to this proceeding.

/electronic signature/  
William F. Fields  
Senior Assistant People's Counsel

Maryland Office of People's Counsel  
6 St. Paul Street, Suite 2102  
Baltimore, Maryland 21202  
410-767-8150

**BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF MARYLAND**

**In the Matter of a Review of the Price to  
Compare Published by Maryland Investor-  
Owned Electric Utilities**

**Case No. 9228**

**AFFIDAVIT**

**of**

**HAROLD G. MUNCY**

**On Behalf of the**

**Maryland Office of People's Counsel**

**February 9, 2011**

1 **Q. PLEASE STATE YOUR NAME AND ADDRESS.**

2 A. My name is Harold Gene Muncy. My business address is Maryland Office of the  
3 People's Counsel, Suite 2102, 6 St. Paul Street, Baltimore, Maryland 21202.

4

5 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

6 A. I am employed by the Maryland Office of People's Counsel ("OPC"). My title is,  
7 "Director of Consumer Investigations." I have been employed by the OPC since  
8 August of 2004.

9

10 **Q. PLEASE SUMMARIZE YOUR EDUCATIONAL BACKGROUND?**

11 A. I earned a B.S. degree in Law Enforcement from Eastern Kentucky University,  
12 Richmond, KY; and, I earned a M.S. degree in Business Administration from The  
13 Johns Hopkins University, Baltimore, MD.

14

15 **Q. ON WHOSE BEHALF ARE YOU TESTIFYING IN THIS PROCEEDING?**

16 A. I am testifying on behalf of the Maryland OPC.

17

18 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE MARYLAND  
19 PUBLIC SERVICE COMMISSION ("COMMISSION")?**

20 A. Yes, in Public Service Commission Case No. 9117, *In The Matter Of The*  
21 *Commission's Investigation Of Investor-Owned Electric Companies' Standard*  
22 *Offer Service For Residential And Small Commercial Customers In Maryland.*  
23 *Case 9123, Inquiry Into Verizon Maryland Inc.'s Provision of Local Exchange*  
24 *Telephone Service Over Fiber Optic Facilities.*

25

1 **Q. DO YOU HAVE OTHER EXPERIENCE PRESENTING TESTIMONY**  
2 **BEFORE AN ADMINISTRATIVE OR JUDICIAL TRIBUNAL?**

3 A. Yes. From 1977 through 2004, I was employed by the Baltimore City Police  
4 Department, Baltimore, Maryland as a sworn police officer. When I retired from  
5 the Department, I held the rank of Lieutenant. As part of my job as a police  
6 officer, I testified under oath in numerous criminal prosecutions before the  
7 District Court of Maryland for Baltimore City and the Circuit Court for Baltimore  
8 City, and I also testified in a number of administrative proceedings before  
9 Baltimore City Council, Baltimore City Board of Estimates, and Baltimore City  
10 Liquor Board. I acted as an administrative law judge on the Baltimore City  
11 Environmental Control Board.

12  
13 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

14 A. I have been asked to provide information on OPC's role in the comparison of  
15 Maryland Investor-Owned Electric Utilities Standard Offer Service (SOS) rate to  
16 Competitive Retail Electric Supplier ("Supplier") residential contract offers in  
17 Maryland.

18  
19 **Q. WHAT ARE YOUR JOB RESPONSIBILITIES AS "DIRECTOR OF**  
20 **CONSUMER INVESTIGATIONS" FOR THE OPC?**

21 A. In addition to my other agency responsibilities I: (a) maintain the OPC web site  
22 ([www.opc.state.md.us](http://www.opc.state.md.us)), (b) on a monthly basis update documents on the OPC  
23 web site to present comparative electric price and contract term information, to

1 assist consumers considering Competitive Retail Electric Supplier offers to  
2 Maryland residential customers, (c) working with individual utility residential  
3 customers to attempt to informally resolve complaints with their respective  
4 utilities and suppliers.

5  
6 **Q. WERE YOU REQUESTED BY PEOPLE’S COUNSEL TO OBTAIN AND**  
7 **COMPILE INFORMATION ABOUT OFFERS BY COMPETITIVE**  
8 **RETAIL ELECTRIC SUPPLIERS?**

9 A. Yes. Since May of 2007, at the direction of People’s Counsel, I have collected  
10 on a monthly basis the prices offered to new customers by Suppliers in Maryland.  
11 Additionally, I have tracked information about: (a) the fees associated with these  
12 competitive retail offers; (b) contract durations; and, (c) the percentages described  
13 by these Suppliers as reflecting the renewable “source” of the electricity supply  
14 that they are selling, which is usually stated as either being a “green”,  
15 “renewable” or “wind” in nature. “Green” or “renewable” power is generally  
16 considered to be electricity generated by a mixture of wind, solar, geothermal,  
17 biomass and other sources which are an alternative to electricity generated from  
18 nonrenewable fuels such as coal, gas and oil. Most of the renewable supply offers  
19 are for wind power.

20  
21 **Q. IS THERE A GENERAL TIME FRAME DURING WHICH YOU**  
22 **OBTAIN THIS INFORMATION?**

1 A. Yes, I generally obtain this information during the first business days of  
2 each month.

3

4 **Q. WOULD YOU EXPLAIN THE STEPS INVOLVED IN OBTAINING**  
5 **THIS INFORMATION CONCERNING THE PRICING OFFERS OF**  
6 **COMPETITIVE RETAIL ELECTRIC SUPPLIERS IN MARYLAND?**

7 A. Certainly. First, on my computer I access the internet and open the home  
8 page of the Maryland PSC website. Second, I access a page on the PSC's website  
9 that lists Suppliers who claim that they are currently seeking new customers in  
10 Maryland ("Active Suppliers"). Third, I compare this list to the those companies  
11 which I had documented from the prior month to determine if any new Suppliers  
12 have recently entered the market or if any such Suppliers have withdrawn from  
13 the market. Fourth, I obtain the current SOS rates and "Weighted Average"  
14 pricing information from the investor owned utilities (Baltimore Gas & Electric,  
15 Delmarva Power & Light, Potomac Electric Power Company, and Allegheny  
16 Power) (also referred to as "IOUs"). Fifth, I then proceed to obtain pricing  
17 information for each Active Supplier (only those that can buy and sell  
18 electric/take "title" to electric commodity) by accessing the individual websites  
19 for each Active Supplier.

20

21 **Q. WHAT DO YOU DO WITH THIS PRICING INFORMATION?**

22 A. I input this data into two (2) MS Excel spreadsheets. On the first of these  
23 spreadsheets, I only include data for the present month. On the second of these

1 spreadsheets (the “Cumulative Spreadsheet”), I include the cumulative data for all  
2 of the months since I began tracking this data in May 2007.

3

4 **Q. DOES THE OPC PUBLISH ANY OF THE RESULTS OF THE**  
5 **PRICING INFORMATION THAT YOU HAVE COLLECTED?**

6 A. Yes, each month on its website the OPC publishes the pricing data for the  
7 present month which is regularly updated each month. In addition the OPC  
8 website has historical pricing information for the last two years, on a monthly  
9 basis.

10

11 **Q. CAN YOU DESCRIBE THE SOS PRICING INFORMATION**  
12 **CURRENTLY AVAILABLE FOR THE MARYLAND INVESTOR-**  
13 **OWNED ELECTRIC UTILITIES?**

14 A. Yes, beginning in November 2010 I have been able to obtain the SOS  
15 pricing from the BGE web site that included the “Non-Summer Electric Supply”  
16 information for the period October 1, 2010 to May 31, 2011 and “Summer  
17 Electric Supply” information for the period June 1, 2011 to September 2011 and  
18 the “Weighted Average” for the period October 1, 2010 to September 30, 2011<sup>1</sup>.  
19 In addition, the current BGE billing displays the SOS pricing information for the  
20 current period to May 31, 2011 and the SOS pricing for the period June 1, 2011 to  
21 September 30, 2011<sup>2</sup>. I also have examined the BGE Tariff (Schedule R)  
22 effective December 13, 2010 with the Maryland PSC that the “SUMMER and

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<sup>1</sup> See Exhibit HGM 1, screen shot of BGE website “Supply Price Comparison Information”

<sup>2</sup> See Exhibit HGM 2, copy of a current BGE bill

1 WINTER SOS pricing for Residential “R” customers lists the pricing for the time  
2 periods June 1, 2010 through September 30, 2010 and October 1, 2010 through  
3 May 31, 2011<sup>3</sup>.

4  
5 Since November 2010 the Delmarva Power and Light web site under  
6 Maryland/Price to Compare displays a chart of “Price to Compare” for time  
7 periods in 2008, 2009 and 2010, with the last time period dated “8/1/10”<sup>4</sup>. I  
8 examined the Delmarva Tariff (Leaf No. 45 “Monthly Charges and Rates” filed  
9 with the Maryland PSC December 3, 2010)<sup>5</sup> the “SUMMER and WINTER SOS  
10 pricing for Residential “R” customers listed pricing for the time periods June  
11 through September and October to May, years are not specified. Current billing  
12 for a Delmarva Power customer displays the SOS pricing information for the  
13 current period to May 31, 2011, states the SOS price after May 31, 2011 “has not  
14 been set”<sup>6</sup>, and that the “weighted average price of Standard Offer Service  
15 electricity will be 10.28 cents/kWh through May 31, 2011”.

16  
17 Since November 2010 the Potomac Electric Power Company (PEPCO) web site  
18 under Maryland/Price to Compare displays a chart of “Residential and Small  
19 Business Price to Compare Effective June 1, 2010, with a Schedule “R” rate per  
20 kWh at a Current Rate of \$0.1107”<sup>7</sup>. Current billing for a PEPCO customer  
21 displays the SOS pricing information for the current period to May 31, 2011 with

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<sup>3</sup> See Exhibit HGM 3, BGE Tariff E-6 (Suppl. 471)

<sup>4</sup> See Exhibit HGM 4, web shot of Delmarva Power web page viewed on 2/9/2011

<sup>5</sup> See Exhibit HGM 5, copy of Delmarva Tariff Leaf No. 4

<sup>6</sup> See Exhibit HGM 6, copy of Delmarva bill

<sup>7</sup> See Exhibit HGM 7, web shot of PEPCO web page viewed on 2/9/2011

1 a price of 10.36 cents/kWh and states the SOS price after May 31, 2011 “has not  
2 been set”.<sup>8</sup> The billing also states the “weighted average price of Standard Offer  
3 Service electricity will be 11.19 cents/kWh through May 31, 2011”. I examined  
4 the PEPCO Tariff (“Schedule R Updated November 2, 2010”)<sup>9</sup>, which lists the  
5 SOS prices for the time periods 6/1/10-9/30/10, 10/1/10-5/31/11, and 6/01/11-  
6 9/30/11; line itemized by Generation, Transmission, and Distribution Service.  
7  
8 Since November 2010 the Allegheny Power web site under How to Shop for a  
9 Supplier states the price for “Standard Offer Service (SOS) electricity is 7.473  
10 cents/kWh” through May 31, 2011 and the price for “SOS electricity after May  
11 31, 2011 has not been set”<sup>10</sup>. Current billing for Allegheny residential customers  
12 displays the pricing information “Standard Offer Service (SOS) electricity is  
13 8.133 cent/kWh through Sep 30, 2010”, “SOS electricity will cost 7.473  
14 cents/kWh beginning Oct 1, 2010 through May 31, 2011”. Additionally the  
15 billing information notes the SOS price after May 31, 2011 “has not been set”.  
16 The billing also states the “weighted average price of Standard Offer Service  
17 electricity will be 7.875 cents/kWh through May 31, 2011”<sup>11</sup>. I examined the  
18 Allegheny Tariff “Schedule R issued January 28, 2010”<sup>12</sup>, which lists the SOS  
19 prices for the time periods Summer 06-01-2010 thru 09-30-2010 and Non-  
20 Summer 10-01-2010 thru 05-31-2011, line itemized by Generation, Transmission,  
21 and Distribution Service.

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<sup>8</sup> See Exhibit HGM 8, copy of a current PEPCO bill

<sup>9</sup> See Exhibit HGM 9, copy of PEPCO Schedule R, updated November 2, 2010

<sup>10</sup> See Exhibit HGM 10, web shot of Allegheny Power web page viewed on 2/9/2011

<sup>11</sup> See Exhibit HGM 11, copy of a current Allegheny Power bill

<sup>12</sup> See Exhibit HGM 12, copy of Allegheny Power Schedule R issued 1/28/10

1

2

**Q. DOES THIS CONCLUDE YOUR AFFIDAVIT?**

3

A. Yes.

4

5

6

7

I swear that the facts set forth above are true and correct to the best of my knowledge,  
information, and belief.

8

9

A handwritten signature in cursive script that reads "Harold J. Muncy". The signature is written in black ink and has a long, sweeping underline that extends to the right.

10

11

Signature of Affiant

12

13

February 9, 2011

14

Date

15

**AFFIDAVIT of Harold G. Muncy**  
**List of Exhibits**

- HGM-1**      Screen shot of BGE website “Supply Price Comparison Information”
- HGM-2**      Copy of a current BGE bill
- HGM-3**      Copy of BGE Tariff E-6 (Suppl. 471)
- HGM-4**      Copy of web shot of Delmarva Power web page viewed on 2/9/2011
- HGM-5**      Copy of Delmarva Tariff Leaf No. 4
- HGM 6**      Copy of Delmarva bill
- HGM 7**      Screen shot of PEPCO web page viewed on 2/9/2011
- HGM 8**      Copy of PEPCO bill
- HGM 9**      Copy of PEPCO Schedule R, updated November 2, 2010
- HGM 10**     Copy of web shot of Allegheny Power web page viewed on 2/9/2011
- HGM 11**     Copy of a current Allegheny Power bill
- HGM 12**     Copy of Allegheny Power Schedule R issued 1/28/10

Exhibit HGM-1

**BGE**  
We're on it.™

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PAY ONLINE | START, STOP OR MOVE SERVICE | MANAGEMY ACCOUNT | REPORT A PROBLEM

Manage Your Account  
Customer Service  
Save Money  
Energy Safety  
Energy Choice  
Community Programs  
Business Partners  
Business Customers  
Rates and Tariffs  
Environmental Awareness  
Smart Grid

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Home

Home > Energy Choice > Supply Price Comparison Information  
Printable Version

**Supply Price Comparison Information**  
Home > Energy Choice > Supply Price Comparison Information

**Supply Price Information**  
When shopping, use the supply price information below to compare offers proposed by others electricity suppliers.

**BGE Electric Supply Price Comparison Information**  
(as shown on monthly BGE bill message)

Rate Schedule	Oct. 1, 2010 through May 31, 2011 ¢/kWh (incl. Rider 8)	June 1 through Sep. 30, 2011 ¢/kWh (excl. Rider 8)	Weighted Avg. Supply Price through Sep. 30, 2011 ¢/kWh (excl. Rider 8)
R	10.229	9.960	10.038
RL (TOU)	9.886	9.854	9.953
G Type I SOS	10.837	9.565	9.940
GS (TOU) Type I SOS	10.590	9.378	9.906
SL	8.242	7.597	Annual rate eff. June 1

**Gas Commodity Price**  
BGE Natural Gas Commodity Prices provides information on current gas service rates for BGE's Residential and General Service Customers, as approved and regulated by the Maryland Public Service Commission.

[Schedule D - Residential](#) [ pdf, 49KB ] Gas Commodity prices 2004 - February 2011.

[Schedule C - General Service](#) [ pdf, 48KB ] Gas Commodity prices 2004 - February 2011.

**The Office of People's Counsel provides information on Electric Supplier residential (Schedule R) offers and Gas Supplier residential (Schedule D) offers. Please click the link below to get to the OPC site and go to the "Publications" box to the right to retrieve the information.**

· [Maryland Office of People's Counsel](#)

BGE bill | BGE bill.ashx | Show all downloads...

2/8/2011



Exhibit HGM-2

Name [Redacted]  
Service Address [Redacted]  
Pasadena MD 21122  
Account Number [Redacted]

**Summary**

Billing Date: January 26, 2011

**Payments Received**

January 5, 2011 \$175.54

**BGE Outstanding Balance** \$0.00

**Charges this Period**

BGE Electric 51.55  
Washington Gas Energy Svcs 149.09

**Total Charges This Period** \$200.64

**Total Amount Due by Feb. 18, 2011** \$200.64

Late charge after Feb. 18, 2011, add \$3.00 \$203.64

A late payment charge is applied to the unpaid balance of your BGE charges. The charge is 1.5% for the first month; additional charges will be assessed on unpaid balances past the first month, not to exceed 5%.

**Next Scheduled Reading**

February 22, 2011

**Electric Usage Profile**

Month/Year	Type of Reading	Days	kWh	Avg. Daily Use	Avg. Temp
Jan 11	Actual	34	1537	45.2	31
Dec 10	Actual	32	1334	41.7	37
Jan 10	Actual	31	2486	80.2	32

Cold weather can significantly impact your bill. During the current bill period, the temperature at BWI Airport was at or below freezing a total of **538 hours**. Find out more at [www.bge.com](http://www.bge.com).

**Important Information About Your Bill**

This bill for gas and/or electric service covers an extended period of time. Our normal billing period is 29 to 33 days.

**BGE Electric Supply Price Comparison Information:** The current price for Standard Offer Service electricity is 10.029 cents/kWh, effective through May 31, 2011. Standard Offer Service electricity will cost 9.960 cents/kWh beginning on June 1, 2011 through September 30, 2011. The price of Standard Offer Service electricity after September 30, 2011 has not yet been set. The weighted average price of Standard Offer Service electricity will be 10.038 cents/kWh through September 30, 2011.

**Moving?** To stop or transfer service, contact BGE at least 3 business days prior to your move date. You are responsible for all service at your present address until you notify us.

Adj Annual Usage Ele 10,115 kWh Gas 0 therms

Please detach here and return this portion with your payment.

Account Number [Redacted]

5068177 0 T 2019 21122-547710 EBP 1 4

[Redacted]  
Pasadena MD 21122-5477

**Please Pay by February 18, 2011**

Amount Due	Amount Paid
\$200.64	

If paid after February 18, 2011, amount due is \$203.64.

Please make check payable to BGE and include account number.  
Thank you!

BGE  
P.O. Box 13070  
Philadelphia, PA 19101-3070



21807467201040000200643049500002036400

**Electric Details**

Non-Summer Rates in Effect

Residential - Schedule R

Billing Period: Dec 21, 2010 - Jan 24, 2011 Days Billed: 34

Meter Read on January 24 Meter # G033395911

Current Reading		Previous Reading		kWh Used
77410	-	75873	=	1537

**BGE Electric Delivery Service**

Customer Charge				7.50
EmPower Md. Chg	1537 kWh	x .00250000		3.84
RGGI Rate Credit				-.38
Distribution Charge	1537 kWh	x .02316000		35.60
RSP Chg/Misc Credit	1537 kWh	x .00224000		3.44

**State / Local Taxes & Surcharges**

MD Universal Svc Prog				.37
State Surcharge	1537 kWh	x .00015000		.23
Franchise Tax	1537 kWh	x .00062000		.95

**Total BGE Electric Amount \$51.55**

The RSP Charge on this bill includes a qualified rate stabilization charge of \$0.00574 per kWh approved by the Maryland PSC that BGE is collecting as servicer on behalf of RSB BondCo LLC, which owns the qualified rate stabilization charge.

**Electric Supplier Charges**

Washington Gas Energy Svcs

Billing Period: Dec 21 2010 - Jan 24 2011

Total Use: 1 1537 kWh x .09700000 149.09

**Total Electric Supplier Amount \$149.09**

All inquiries on above supplier billing should be directed to Washington Gas Energy Svcs at 888-884-9437.

5036949 00 0

Account Number XXXXXXXXXX

Federal Tax Identification # 52-0280210

<b>BGE Contact Information</b>		<b>Baltimore</b>	<b>Outside Area</b>	<b>Other BGE Bill Payment Options</b>	
Report Power Outages			1-877-778-2222	<b>BGEasy Automatic Payment Plan</b>	410-685-0123 1-800-685-0123
Emergency Service	410-685-0123	1-800-685-0123		Payments Only to:	P.O. Box 13070, Philadelphia, PA 19101-3070
Customer Service	410-685-0123	1-800-685-0123		Hand Deliver to Dropbox (No Cash)	2 Center Plaza
Collection/Turn-Off Notices	410-685-2200	1-800-685-2210		America's Cash Express (Pay-in-Person) *	1-800-698-1779
Hearing/Speech Impaired (TTY-TTD)		1-800-735-2258		Global Express (Pay-in-Person) *	1-800-989-6669
Weatherline®		410-662-9225		Pay-by-Phone *	1-888-232-0088
Additional BGE Services		www.bge.com			
Send Correspondence Only to: P.O. Box 1475, Baltimore, MD 21203				* (These are third-party services and processing fees may apply.)	

**RESIDENTIAL SERVICE – ELECTRIC**

**SCHEDULE R**

**Availability:**

- (a) For use for the domestic requirements of:
  - (1) A single private dwelling.
  - (2) An individually metered dwelling unit in a multiple dwelling building.
  - (3) One combination of two dwelling units within a building, if served through a single meter.
  - (4) A dwelling occupied as the dwelling place of a church divine or of religious associates engaged in church duties.
  - (5) A single dwelling within a building where the occupant has not more than 10 bedrooms to let or not more than 10 table boarders, or a combination of not more than ten.
- (b) For use, if on one property and served through a single meter, of a combination of the occupant's domestic requirements in a dwelling and his nondomestic requirements, provided that more than 50 percent of the connected load is for domestic purposes.
- (c) For use, if served through a separate meter, by appliances used in common by the occupants of not more than two dwelling units within a building.

**Delivery Voltage:** Service at Secondary Distribution Systems voltages.

**Monthly Net Rates:**

<b>Delivery Service Customer Charge:</b>	<b>\$ 7.50 per month,</b>
<b>Less: Competitive Billing (where applicable)</b>	<b>\$ 0.62 per month, plus,</b>
(see Section 7.7 for details)	

**Energy Charges:**

**Generation Market-Priced Service (\$/kWh):**  
(Excludes Rider 8-Energy Cost Adjustment)

Summer (June 1 – September 30, 2010)	0.11333
Non-Summer (October 1, 2010 – May 31, 2011)	0.09503

**Transmission Market-Priced Service Charge: 0.00580 \$/kWh**

<b>Delivery Service Charge:</b>	<b>0.02527 \$/kWh</b>
(Excludes Rider 10-Administrative Cost Adjustment)	

(Continued on Next Page)

# Exhibit HGM-4

**delmarva power**  
A PSC Company

Your life. Plugged in.™

For Builders | For Suppliers | For Vendors | Careers | Contact Us | Search

About Us | Our Energy Future | Your Home | Your Business

Service Requests | Billing & Payments | Choices & Rates | Outages & Emergency Preparedness | Safety

**Maryland Energy Choice**

**Price to Compare**

To calculate your potential savings, determine the difference between Delmarva Power's "Price to Compare" and the price of other Electric Generation Suppliers participating in the Energy Choice Program by subtracting one from the other. If the supplier's price is less than the "Price to Compare", you'll save money. Multiply that difference by your average monthly kilowatt-hour (kWh) usage to determine your average monthly and annual savings.

1. Look at the "Price to Compare" chart to determine your correct rate.

**Maryland Residential Price to Compare (cents per kWh)**

Rate Class	09/01/08	06/01/09	08/01/09	06/01/10	08/01/10
Residential Service (RS)	11.33	11.28	11.11	10.12	10.28
Residential Time of Use Non-demand (RTE)	11.28	11.17	11.08	10.05	10.14
Outdoor Lighting (OL)	9.93	10.46	10.46	9.90	9.90

The above prices are rate schedule averages.

2. The following is an example using the residential (RS) rate class.

**Delmarva Power's**

"Price to Compare" / MWh	11.19	cents/MWh
Prospective Supplier Price / MWh	-10.19	cents/MWh
Difference / MWh	= 1.0	cents/MWh
Avg. Monthly kWh Usage	x 750	
Avg. Monthly Savings	= \$7.50	
	x 12	
Avg. Annual Savings	= \$90.00	

MONTHLY CHARGES AND RATES

<u>SERVICE CLASSIFICATION</u>	<u>SUMMER</u> Billing Months <u>June Through September</u>	<u>WINTER</u> Billing Months <u>October Through May</u>
<b><u>RESIDENTIAL "R"</u></b>		
<b><u>Delivery Service Charges:</u></b>		
Customer Charge	\$6.00/Month	\$6.00/Month
Distribution Rates:		
First 1,000 kWh Rate	\$0.031964/kWh	\$0.031626/kWh
Excess kWh Rate	\$0.031964/kWh	\$0.031626/kWh
Administrative Credit	Refer to the "AC" Rider	Refer to the "AC" Rider
Universal Service Program Rate	\$0.37/Month	\$0.37/Month
Franchise Tax	\$0.000620/kWh	\$0.000620/kWh
Environmental Surcharge	\$0.000151/kWh	\$0.000151/kWh
Bill Stabilization Adjustment	Refer to the "BSA" Rider	Refer to the "BSA" Rider
Empower Md. Charge	Refer to the "E-MD" Rider	Refer to the "E-MD" Rider
RGGI Rate Credit Rider	Refer to the "RRC" Rider	Refer to the "RRC" Rider
Standard Offer Service Phase In Credit / Deferred Cost Adjustment	Refer to Rider SOS PIC/DCA	
<b><u>Supply Service Charges with Transmission and Ancillary Services:</u></b>		
Transmission Rate	\$0.004904/kWh	\$0.004904/kWh
<b><u>Standard Offer Service for Residential</u></b>		
<b><u>Customers:</u></b>		
	<u>06/01/2011 - 09/30/2011</u>	<u>10/01/2010 - 05/31/2011</u>
Supply Capacity, Energy and Ancillary Rate	\$0.088189/kWh	\$0.090277/kWh
Procurement Cost Adjustment	Refer to the "SOS" Rider	Refer to the "SOS" Rider

Total Supply Service price is the sum of Standard Offer Service, Transmission, Ancillary and the Procurement Cost Adjustment.

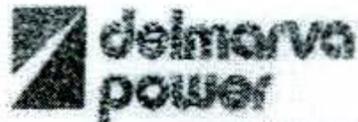
Note: The above Delivery Service charges apply to those Customers who have an Electricity Supplier, other than the Company, as their energy provider. The above Delivery and Standard Offer Service with Transmission and Ancillary Service charges apply to those Customers who have the Company as their energy provider.

In addition, to the charges and rates stated above, Maryland Sales Tax shall apply to all applicable services, rendered hereunder, unless the Customer is exempt from such tax. For applicability of the SOS Phase-In Credit / Deferred Cost Adjustment, refer to the Rider SOS PIC/DCA.

Filed December 3, 2010

Effective with Usage On and After June 1, 2011

Filed in Compliance with Approval at the MD PSC Administrative Meeting on 12/01/10



G8L0  
200007556

PAGE 2  
Account Number:

Service Location:

## Electric Meter Information

Meter Number 202253206543

Current Meter Reading, Jan 5 (actual)	082755
Last Meter Reading, Nov 30 (actual)	081865
Total KWHs Used	890

Your Next Scheduled Meter Reading is Jan 28, 2011

## Electric Charges

Current charges for 36 days - Winter Rates in Effect - Residential Service

For Account 3747 7919 9974, **Supply Price Comparison Information:** The current price for Standard Offer Service electricity is 9.52 cents/kWh, effective through May 31, 2011. The price of Standard Offer Service electricity after May 31, 2011 has not yet been set. The weighted average price of Standard Offer Service electricity will be 10.28 cents/kWh through May 31, 2011.

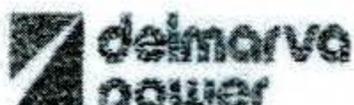
### Delivery Charges

Customer Charge		\$	7.20
Distribution Charge: First	890 kWh X \$0.033028	\$	29.41
EmPower Md Charge:	890 kWh X \$0.001822	\$	1.62
RGGI Rate Credit:		\$	0.46
Environmental Surcharge		\$	0.11
Administrative Credit	890 kWh X \$0.000345-	\$	0.31
Universal Service Program		\$	0.42
MD Franchise Tax	890 kWh X \$0.000620	\$	0.55
<b>Total Electric Delivery Charges</b>		\$	<b>38.57</b>

### Supply Charges:

Standard Offer Service & Transmission First	890 kWh X \$0.095181	\$	84.70
Procurement Cost Adjustment	890 kWh X \$0.000931	\$	0.83
<b>Total Electric Supply Charges</b>		\$	<b>85.53</b>

<b>Total Electric Charges</b>		\$	<b>124.10</b>
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# EXHIBIT HGM-7

The screenshot shows the Pepco website at the URL [www.pepco.com/home/choice/md/compare/](http://www.pepco.com/home/choice/md/compare/). The page is titled "Price to Compare" and is for the state of Maryland. It features a navigation menu at the top with links for "For Builders", "For Suppliers", "For Vendors", "Careers", and "Contact Us". Below the navigation is a search bar and the Pepco logo with the tagline "Your Life. Plugged In.™".

The main content area is divided into several sections:

- Navigation:** A horizontal menu with "About Us", "Our Energy Future", "Your Home", and "Your Business". Below this is a secondary menu with "Service Requests", "Billing & Payments", "Choices & Rates", "Outages & Emergency Preparedness", "Safety", and "Reliability".
- Sidebar:** A tree view on the left side of the page showing the following structure:
  - > District of Columbia
  - ▼ Maryland
    - > Standard Offer Service
    - > RGGI Credit
    - > Price to Compare
    - > Green Power Connection™
    - > Rate Schedules
    - > Tariffs
    - > Distribution
- Main Content:**
  - Price to Compare**
    - Maryland**
    - The Price to Compare is the average cost per kilowatt-hour (kWh) for generation and transmission service, based on your rate classification. The Price to Compare is a tool for you to use in comparing Pepco's Standard Offer Service (SOS) rates with offers from competing electricity suppliers.
    - Residential and Small Business Price to Compare**
    - Effective June 1, 2010**
  - Table of Current Rates:**

Per kWh	Current Rates
Schedule "R"	\$0.1107
Schedule "RTM"	\$0.1101
Schedule "GS"	\$0.1096
Schedule "T"	\$0.1082
  - How the Price to Compare is Calculated**

The Price to Compare is calculated by taking the total kilowatt-hour usage for all customers within a specific rate class for a 12-month period and multiplying that amount by the actual generation and transmission rates. This total amount is then divided by the total 12-month kilowatt-hour usage which provides an average per kilowatt-hour rate for generation and transmission for the rate class, which is the Price to Compare.
  - How to Calculate Your Individual Price to Compare**

To calculate your individual Price to Compare (rather than using the average Price to Compare for your rate class), you should total your summer and winter kWh and kW if applicable and multiply them by the generation and transmission rates shown on your rate schedule at [www.pepco.com](http://www.pepco.com). Add the summer and winter revenue totals, then divide by your total kWh. The result is your individual Price to Compare.

At the bottom of the page, there is a copyright notice: "Copyright © 2011 Pepco. All rights reserved." and a footer with links for "Contact Us", "Site Map", "Legal Notices", and "Privacy Policy".

**Additional Contact Information**

**PEPCO CUSTOMER SERVICE CENTERS**

**Washington, DC**  
701 Ninth Street, NW  
2300 Martin Luther King, Jr. Ave., S.E.

**Hours**  
8:30 am - 5:15 pm  
9:00 am - 5:00 pm

**Maryland**  
201 West Gude Drive  
Rockville, Maryland  
8300 Old Marlboro Pike\*  
Forestville, Maryland

10:00 am - 2:00 pm  
10:00 am - 2:00 pm

\* The cashier's window at this location is open to receive payments on Mondays, Wednesdays and Fridays only.  
Information regarding rate schedules and how to verify the accuracy of your bill will be mailed upon request.

**PAYMENTS**

Pepco  
P.O. Box 13608  
Philadelphia, PA 19101-3608

**WRITTEN INQUIRIES**

Pepco, Correspondence Section  
701 Ninth Street, NW  
Washington, DC 20008-0001

**Notice About Electronic Check Conversion:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Pepco is regulated by the Public Service Commission of the State of Maryland 1-800-492-0474, or 410-767-8000 outside Maryland. You may contact the commission if efforts to resolve a dispute with Pepco are unsuccessful.

Pepco's Taxpayer Identification No. 53-0127880  
Visit our website at: [www.pepco.com](http://www.pepco.com)

**Account Details**

**Services for Dec 18, 2010 to Jan 20, 2011:**

Winter rates in effect

**Distribution Services:**

Customer Charge		6.65
Energy Charge	First 800 KWH x 0.0210625	16.85
	Next 3230 KWH x 0.0210712	68.06
	at 0.0006200 per KWH	2.50
Franchise Tax (Delivery)		0.37
Universal Service Charge		0.60
MD Environmental Surcharge	at 0.0001500 per KWH	7.54
Empower MD Charge	at 0.0018700 per KWH	2.09
Gross Receipts Tax	at 2.0408000%	0.38 CR
RGGI Rate Credit		55.00
Montgomery County Energy Tax	at 0.0136486 per KWH	1.83 CR
Administrative Credit	at 0.0004533 per KWH	

**Total Charges - Distribution**

157.45

**Generation Services:**

Energy Charge	4030 KWH x 0.0988500	398.37
Procurement Cost Adjustment	at 0.0001750 per KWH	0.71 CR

**Total Charges - Generation**

397.66

**Transmission Services:**

Energy Charge	4030 KWH x 0.0046500	18.74
Gross Receipts Tax	at 2.0408000%	0.38

**Total Charges - Transmission**

19.12

**CURRENT CHARGES THIS PERIOD**

**\$574.23**

**Energy Usage History**

	Jan 10	Feb 10*	Mar 10	Apr 10	May 10	Jun 10	Jul 10	Aug 10	Sep 10	Oct 10	Nov 10	Dec 10	Jan 11
<b>DAYS</b>	35	27	27	30	29	32	34	28	31	30	31	32	33
<b>KWH</b>	4270	3240	3520	1880	1800	2330	2870	2410	2500	2880	1340	3350	4030

**Generation and Transmission Price Comparison Information:** The current price for Standard Offer Service electricity is 10.36 cents/kWh, effective through May 31, 2011. The price of Standard Offer Service electricity after May 31, 2011 has not been set. The weighted average price of Standard Offer Service electricity will be 11.19 cents through May 31, 2011.

**DIRECT DEBIT ENROLLMENT**

By signing below, I authorize Pepco to electronically deduct the amount of my monthly bill from my checking account each month. The check I send with this signed authorization will be used to set up Direct Debit. I understand that you will notify me each month of the date and amount of the debit, which will be on or after the due date stated on my monthly bill. I understand that to withdraw this authorization I must call Pepco. I understand that Pepco does not charge for this service, but that my bank may.

1. Check this box.
2. Sign and date.
3. Return this slip with your check for this month's payment.

Sign here to enroll in Pepco's Direct Debit program

Date

**MAILING ADDRESS CHANGES OR CORRECTIONS**

If your mailing address has changed or if your address is incorrect as it appears on this bill, please provide corrections here.

1. Check this box.
2. Enter your correct mailing address.
3. Return this slip with your payment.

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_



A PHI Company

**MARYLAND  
RESIDENTIAL SERVICE  
SCHEDULE R  
UPDATED NOVEMBER 2, 2010**

**Standard Offer Service (Generation, Transmission including GRT, and PCA)**

	<u>06/01/10 – 09/30/10</u>	<u>10/01/10 – 05/31/11</u>	<u>06/01/11 - 09/30/11</u>
<b>Generation<sup>1</sup></b>			
First 800 kwh	\$ 0.11842 per kwh	\$ 0.09885 per kwh	\$ 0.09163 per kwhr
In excess of 800 kwh	\$ 0.11842 per kwh	\$ 0.09885 per kwh	\$ 0.09163 per kwhr
<b>Procurement Cost Adj.</b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate		

	<b>Billing Months of <u>June – October</u> (Summer)</b>	<b>Billing Months of <u>November – May</u> (Winter)</b>
<b>Transmission<sup>2</sup></b>		
First 800 kwh	\$ 0.00465 per kwh	\$ 0.00465 per kwh
In excess of 800 kwh	\$ 0.00465 per kwh	\$ 0.00465 per kwh
<b>Gross Receipts Tax</b>	2.0408% applied to transmission bill	
<b>Distribution Service<sup>3</sup></b>		
Customer Charge	\$ 6.65 per month	\$ 6.65 per month
First 800 kwh	\$ 0.03475 per kwh	\$ 0.02019 per kwh
In excess of 800 kwh	\$ 0.03475 per kwh	\$ 0.02019 per kwh

**Delivery Tax**

<b>MD Environmental Surcharge</b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate	
<b>Montgomery County Surc.</b> or <b>Prince Georges County Surc.</b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate	
<b>Universal Service Charge<sup>4</sup></b>	\$ 0.37 per account	
<b>Gross Receipts Tax</b>	2.0408% applied to distribution bill excluding the GPC, and the Montgomery or Prince Georges County Surcharge	
<b>Administrative Credit</b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate	
<b>Bill Stabilization Adj (BSA)<sup>5</sup></b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate	
<b>EmPower MD Charge<sup>6</sup></b>	\$ 0.001870 per kwh	\$ 0.001870 per kwh
<b>RGGI Rate Credit<sup>7</sup></b>	<a href="http://www.pepco.com/md-rates">www.pepco.com/md-rates</a> for monthly rate	

<sup>1</sup> Effective Usage on and after June 1, 2011  
<sup>2</sup> Effective Usage on and after August 1, 2010  
<sup>3</sup> Effective Usage on and after August 19, 2010  
<sup>4</sup> Effective March 1, 2005  
<sup>5</sup> Effective Billing Month of November, 2007  
<sup>6</sup> Effective Billing Month of March, 2010  
<sup>7</sup> Effective Billing Month of June, 2009

## EXHIBIT HGM-10

The screenshot shows a web browser window with the URL [www.alleghenypower.com/CSC/Choice/MD/Mchowntoshop.asp](http://www.alleghenypower.com/CSC/Choice/MD/Mchowntoshop.asp). The page is titled "Maryland Customer Choice" and features the Allegheny Power logo, which includes a stylized 'A' and the text "Allegheny Power an Allegheny Energy company". A navigation menu includes links for Newsroom, About Us, Safety & Environment, Investors, and Suppliers. A left-hand sidebar contains a list of links: Allegheny Power Home, Customer Service, Residential Customers, Business Customers, Energy Conservation, Education and Safety, Power Outages, Infrastructure Projects, Rates and Tariffs, Customer Choice, Power Quality, FAQ, Career Opportunities, Contact Us, and Allegheny Energy Home. A "Pay Your Bill" button is located at the bottom of this sidebar.

### How to Shop for a Supplier

To shop for electricity, you will need to know a few things:

- First, you will need to know how much you are currently paying Allegheny Power for Generation and Transmission. Amounts paid to Allegheny Power for Generation and Transmission are referred to as the Price to Compare. If you shop with an electricity supplier, the supplier will charge you for Generation and Transmission instead of Allegheny Power.

#### Residential Customers

Generation Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 7.473 cents/kWh and will remain at that level through May 31, 2011. The price of SOS electricity after May 31, 2011 has not yet been set. The weighted average price of SOS electricity will be 7.675 cents/kWh through May 31, 2011.

Transmission Price Comparison Information: The current price for Transmission is 0.396 cents/kWh, with no proposed future changes to this rate.

#### Non-Residential Customers

Generation and Transmission prices vary based upon your monthly kilowatt-hour usage. [Click here](#) for current rates and [click here](#) for proposed rates.

- Next, you will need to know the names of competing companies that are offering electricity generation supply in your area.
  - For information on pricing, visit the Office of People's Counsel [web site](#).
  - For a current list of suppliers, visit the Maryland Public Service Commission [web site](#).
  - In addition, more information is available from the Attorney General's Office [web site](#).
- Finally, you will need to know how much electricity you use so you can estimate your bill from different suppliers. You can find that information on your electric bill from Allegheny Power.

Once you have all of the information you need, you can shop around for electricity suppliers. You can compare their prices against your Price to Compare from Allegheny Power. You can also see what services are being offered. For a list of questions to ask suppliers (PDF), [click here](#).

After you have shopped around and compared your choices, you can either switch to a new supplier or remain with Allegheny Power, which will continue to supply you with electricity at its regulated prices. If you want to switch to a new supplier, you should contact the supplier directly. Allegheny Power will continue to deliver your



Account Number

Amount Due

\$734.09

Due Date

JAN 19, 2011

Rate Code/Schedule 102/R

Check Digit 5538

Page 1 of 1

Name  
Service  
Address

Residential

To report an emergency or outage, call 24 hours a day at 1-800-Allegheny (1-800-255-3443). For account related questions, call weekdays from 7:00 a.m. until 6:00 p.m.

**Important Information**

Generation Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 8.133 cents/kWh, effective through Sep 30, 2010. SOS electricity will cost 7.473 cents/kWh beginning on Oct 1, 2010 through May 31, 2011. The price of SOS electricity after May 31, 2011 has not yet been set. The weighted average price of SOS electricity will be 7.875 cents/kWh through May 31, 2011.

Effective with this bill the Rate Transition Credit is eliminated since all funds collected under the rate transition fund have been fully returned to customers.

You now have the option of enrolling in PowerPay, our direct payment plan, by signing the back of the bill stub when submitting payment.

**Usage Information Meter # 39303869**

Present DEC 29, 2010 - Estimated Reading 8574  
Previous DEC 02, 2010 - Actual Reading 4462  
Total KWH Used for 27 Days 2112

**Allegheny Power**

Balance Last Bill 502.95  
Payments 0.00  
Balance Remaining \$502.95

**Current Basic Charges:**

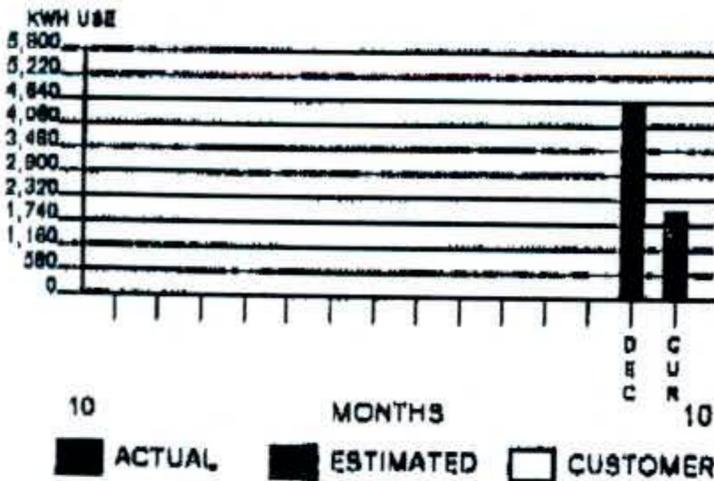
Generation Charge at .07473 per KWH 157.83  
Transmission Charge at .00398 per KWH 8.38  
Customer Distribution Charge 5.00  
Electric Universal Service Fee 0.37  
KWH Distribution Charge at .01881 per KWH 35.71  
Energy Cost Adjustment 8.42  
Administrative Credit 4.14 CR  
Cogeneration PURPA Surcharge 19.01  
Franchise Tax 1.31  
EmPower MD Surcharge 1.33  
RGGI Rate Credit 0.38 CR  
MD Environmental Surcharge 0.32  
Current Charges \$231.14

**TOTAL AMOUNT DUE \$734.09**

\*\*This is an estimated bill..see reverse side for details.

**Comparing Your Usage (Usq)**

	Last Bill	Current
Date	12/02/2010	12/29/2010
Days	83	27
KWH	4808	2112
Reading Type	Actual	Estimated
Avg Daily Usq	73	78
Avg Temp	47	22
Avg Daily Cost	\$7.88	\$8.58
Avg Mthly Usq	2228	2267



Next meter reading is scheduled for JAN 28, 2011.

Billing Date	Late Payment Charge After Due Date	Amount Due After Due Date	Due Date	Amount Due
DEC 30 2010	\$10.00	\$734.09	JAN 19 2011	\$734.09

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**RESIDENTIAL SERVICE  
SCHEDULE "R"**

AVAILABILITY

Available for single phase residential service through one meter. All applicable surcharges, credits and taxes shall apply.

MONTHLY RATE

DISTRIBUTION CHARGES

FIXED DISTRIBUTION CHARGE

\$5.00 per month

VARIABLE DISTRIBUTION CHARGE

Energy Charge

All kilowatt-hours..... \$0.01691 per kilowatt-hour

TRANSMISSION CHARGE

Energy Charge

All kilowatt-hours..... \$0.00396 per kilowatt-hour

The transmission charge is based on PJM's Open Access Transmission Tariff which will change from time to time and is subject to Federal Energy Regulatory Commission (FERC) approval.

ELECTRIC SUPPLY CHARGE

Summer  
06-01-2010 thru  
09-30-2010

Non-Summer  
10-01-2010 thru  
05-31-2011

Energy Charge

All kilowatt-hours..... \$0.08133 per kilowatt-hour..... \$0.07473 per kilowatt-hour

The Transmission and Electric Supply Charges apply only to Customers receiving Residential SOS from the Company. These charges do not apply to customers obtaining Competitive Power Supply.

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ISSUED BY RODNEY L. DICKENS, PRESIDENT

Issued January 28, 2010

To become effective on  
all service rendered on  
or after June 1, 2010

Approved at Public Service Commission Administrative Meeting of February 24, 2010  
in Case Nos. 8908, 9056, and 9064

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**RESIDENTIAL SERVICE**  
**SCHEDULE "R" (Concluded)**

**LATE PAYMENT CHARGE**

Applies to this schedule as set forth in Company Rule No. 12 of this tariff.

**GENERAL**

Service supplied is subject to the Rules and Regulations Covering the Supply of Electric Service, and Rules and Regulations for Meter and Service Installations of the Company as filed with the Commission.

This schedule includes service to a residence which has a commercial enterprise or office within it, provided the total installation used for purposes other than residential is not greater than 500 watts.

When two or more dwelling units including two or more houses on a farm are supplied through a single meter, each shall be classed as a single residence with the Customer Charge increased proportionately to number of dwelling units. This provision restricted to those Customers and locations served in this manner on June 13, 1974. All such new installations shall be separately metered.

Farms will be served under this rate schedule as residential Customers when the farm is operated by the owner or lessee of the farm residence and land, and when the farm equipment connected load is less than the residence connected load. In determining connected load, electric motor load over one horsepower shall be counted as one horsepower equals ½ kilowatt and electric space heating equipment shall be counted as ½ of its full connected load. Farms operated as commercial enterprises by tenants, managers and other paid personnel for absentee owners or engaged in retail sales shall not be served under this rate as residential Customers.

Customers have the option of using the Company's Average Payment Plan as set forth in Company Rule 10 of this tariff.

**Compensating for Transmission and Distribution Losses**

Multiplying Customers' on-peak metered energy by 1.09513 and off-peak metered energy by 1.08671 produces the generation energy that must be delivered to the Company system.

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ISSUED BY BRUCE E. WALENCZYK, VICE PRESIDENT

Issued March 27, 2002

To become effective on  
all bills rendered on  
or after April 1, 2002

Approved at Public Service Commission Administrative Meeting of March 20, 2002 in Case No. 8797