



FACT SHEETS:

CONSUMER INFORMATION ABOUT RETAIL GAS AND ELECTRICITY SUPPLIERS

General Rules

Contracting Methods

Contract Terms

Variable Rate Contracts

Renewable Energy Supplier Contracts

**ALERT: Suppliers must comply with new
consumer protection rules
by MAY 1, 2016**

Maryland Office of People's Counsel

6 St. Paul Street, Suite 2102

Baltimore, MD 21202

410-767-8150 1-800-207-4055

www.opc.maryland.gov