Emergency Broadband Benefit

April 30, 2021

Beginning May 12, 2021, eligible households will be able to apply for the Emergency Broadband Benefit Program (EBB). The program, which is temporary, will provide eligible consumers a discount up to $50 a month off the cost of broadband service and associated equipment rentals. All eligible households may also receive a one-time discount of up to $100 toward the cost of a laptop, desktop or tablet computer purchased from a participating broadband provider, subject to a modest copay requirement.

The EBB Program will conclude when the fund is expended or six months after the end of the COVID-19 pandemic, whichever occurs first. A link to the Public Notice and related materials can be found here.

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or Lifeline;

- Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020 or 2020-2021 school year;

- Received a Federal Pell Grant during the current award year;

- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below $99,000 for single filers and $198,000 for joint filers; or

- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

Beginning on May 12 households can apply in three ways:

1. Contact your preferred participating broadband provider to learnabout its application process. A list of participating broadband providers can be found here.
2. Go to GetEmergencyBroadband.org to apply online and to findparticipating providers near you.
3. Call 833-511-0311 for a mail-in application, and return it along withproof of eligibility to:
   Emergency Broadband Support
   CenterPO Box 7081
   London, KY 40742

Earlier this week the FCC hosted a webinar that provided an overview of the benefit, eligibility criteria, how to apply, and the FCC's partner toolkitmaterials. A recording is available here. Materials that partners can use to help promote the Emergency Broadband Benefit to the communities they serve will be available soon here. General information about the EBB Program can be found here.